

GOVERNMENT OF ANDHRA PRADESH

A B S T R A C T

MA&UD Department– Phones – Maintenance of Inter-cum-Telephones in the Municipal Administration and Urban Development Department for one year – Orders – Issued.

G.O.Rt.No. 1573

Dated: 03.12.2011.

Read the following:-

1. G.O.Rt.No.735, M.A. & U.D. (OP.2) Department, dated 20.06.2010.
2. From Pioneer Telecom Services, Hyderabad, letter No.PTS/LG-NORTEL/MUNICIPAL-ADMN/2011-2012/02, DATED 03.05.2011.
3. From Pioneer Telecom Services, Hyderabad Invoice No.695, dated 15.11.2011 and advance stamped receipt dated 15.11.2011.

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O R D E R:

In the reference 2nd read above, M/s. Pioneer Telecom Services have informed that the Annual Maintenance Contract is valid till 01.06.2011 and has to be renewed for the further period from 02.06.2011 to 01.06.2012 and requested to enter into Annual Maintenance Contract with them for an amount of Rs.28,295/- per annum including Service Tax, VAT.

2. Government after careful examination of the matter hereby permit M/s. Pioneer Telecom Services, for Annual Maintenance Contract with an amount of Rs.28,295/- towards maintenance of the Intercom Telephone Systems installed in the Department for a period of one year with effect from 02.06.2011 to 01.06.2012.
3. Government accordingly hereby sanction an amount of Rs.28,295/- (Rupees twenty eight thousand two hundred and ninety five only) towards maintenance of Intercom Telephone Systems, to M/s.Pioneer Telecom Services, Hyderabad.
4. M/s. Pioneer Telecom Services is, therefore, requested to execute an agreement bond for maintenance of System of the MA&UD Department. The terms and conditions stipulated in the annexure to this order shall be abided by the agency concerned during the contract tenure for one year i.e., 02.06.2011 to 01.06.2012.
6. The above expenditure shall be debited to “2251 – Secretariat Social Services – MH 090 – Secretariat – SH (07) – MA&UD Department – 130 – Office Expenses – 131 – Other Office expenses.
7. The M.A. & U.D. (Claims) Department shall draw the amount sanctioned in para (3) above, to M/s. Pioneer Telecom Services, Hyderabad.
8. This order does not require the concurrence of Finance Department as per the orders in force.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

B.SAM BOB,

PRINCIPAL SECRETARY TO GOVERNMENT (UD)

To

M/s.Pioneer Telecom Services,
H./No.8-2-268/A/1/7, Plot No.4, Road No.3, Banjara Hills,
Hyderabad – 500 034.

Copy to:

All Senior Officers in MA&UD Department.
The Deputy Pay and Accounts Officer, Secretariat Branch, Hyderabad.

//FORWARDED BY ORDER//

SECTION OFFICER

PTO for Annexure

Terms and Conditions of the contract:

1. Periodic maintenance calls shall be made once in a quarter.
2. Complaints shall be attended to within 24 hours of receipt barring unforeseen circumstances.
3. The maintenance services will normally be offered between 9.30 A.M to 6.00 P.M on week days except all Sundays, Second Saturdays and all public holidays. Any complaint registered after 4.00 PM on any working day will normally be attended only on the next working day.
4. System should be in working condition at the time of commencement of AMC.
5. Costs of electronic spare parts replaced during repairs are included in the AMC charges quoted above. However this does not apply for cable and all fragile parts like plastic parts, rosette boxes, IPMS and Line Protection Units etc.
6. Service Charges for providing new connection/ providing parallel connection / Shifting of extension or P&T line and rectification of cable faults shall be charged extra as the same are not covered under A.M.C.
7. No responsibility shall be taken for damage occurring due to lightning, over voltage, negligence, mishandling, pests, acts of god and shifting of the system by unauthorized personnel.
8. All works undertake after the AMC period will be treated as Call Basis and shall be charged extra as per our call basis charges.
9. Payment should be made 50% in advance and 50% at the end of contract.
10. This Contract is valid for the period from 02-06-2011 to 01-06-2012,
11. Taxes as applicable (Presently Service Tax @ 10.3% and AP VAT (@ 4%).

B.SAM BOB,
PRINCIPAL SECRETARY TO GOVERNMENT (UD)

SECTION OFFICER